



Top 10 Reasons for Using PLM.NET

IMPROVE QUALITY AND CUSTOMER SERVICE

Web Based Warranty and Service - provides your warranty and customer care team with a powerful tool to communicate with your owners and trade partners real time, 24 hours a day. Improve decision making with real time reporting and enhance your homeowners experience with a customized portal for their use.

Punchlist Manager Mobile - allows your field supervisors to manage quality control, service and warranty from a wireless mobile device.

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1. Punchlist Manager Mobile allows your field personnel to manage their work from wireless mobile devices (Pocket PC Phones). Users can update work orders, print reports, complete quality control checklists, take pictures, and have homeowners signoff on the device. Work orders can be faxed/emailed from the field.
2. Homeowners can have access to see their information 24/7, increasing homeowner satisfaction. Use as a marketing tool to differentiate your company from other builders.
3. Homeowners can submit warranty and work requests online, reducing the amount of paperwork in your office and ensuring consistent and accurate submittals.
4. Vendors can have access to an online portal where they can review work orders, request PO's, close work orders (electronic sign-off), and schedule or reschedule work orders.
5. Your warranty team is notified instantly when a homeowner submits a request or a vendor makes changes to work orders, improving performance and response time.
6. There's no software to maintain or load. New releases are posted overnight during scheduled release periods. We maintain your system in a data center with guaranteed uptime and reliability which reduces your overall cost of ownership.
7. With an integrated auto-fax capability (requires an email to fax application), you can instantly send faxes to your trade partners, reducing the time normally spent manually faxing and managing returned faxes.
8. Integrated email, so you can email work orders, mail merge documents and letters.
9. A centralized dashboard that provides real time information to make decisions and helps you manage your workflow.
10. Our work order methodology saves you time in instantly knowing what is due, overdue and what status the work order is in.